Product	Sensor Type	Part Nr.	Source	PRINT
AIR Products	E-BAM	E-BAM	In-House	

Problem

Customer states there seems to be two different serial cables for the E-BAM but one of them causes several errors when plugged into unit.

Solution

There are two cables for the E-BAM with a 9 pin DB connector on it.

P/N 9321 is the serial communications cable. This is the cable that should be used to download data and communicate with the E-BAM.

P/N 9247 is the Flash Programming Cable. This cable should only be used when you are given a new exe file to upgrade the firmware in the unit. You must carefully follow the instructions sent with the exe file as improper programming can cause a failure which requires the unit to be returned to the factory for repair.

If you have connected this cable for serial communications and have received errors or erratic functions of the instrument, you can unplug the cable and the instrument will return to normal operation. Connection of the flash programming cable will not harm the E-BAM. It will only make changes to the instrument if the flash program on the PC was activated while the unit was connected via the 9247 cable.

Author	Mike Putnam	Date	12/4/2003	Approved	